

Leo Qiu
14 Hidden Valley Gate NW Calgary, AB T3A 5M1
Phone (403) 274-0341 or (403) 874-1837
E-Mail:qiuleo@hotmail.com

July 2008 to Sep 2009,
Apprentice, Western Construction Ltd

- **Central Memorial Park**
- Building water fountains and Mechanical room
- Mainly worked on PVC pipes, Cast-Iron Pipes, Copper and Treaded Pipes
- **Telus Data Centre**
- Demolition tasks
- Removed all kinds of Cast-Iron pipes /Ts , Copper and Treaded Pipes, Water tanks and Hangers
- **City of Calgary**
- Replacing cooler system and power generators

July 2005 to May 2008
Operator, Stephen Avenue Soup Co Restaurant

- Researched and Developed new products.
- Daily operations.
- Dedicated and responsible towards my actions.
- Developed new business by catering.

April, 2001 to March, 2004
Manager, Arby's fast-food Restaurant

- Coached and lead new employees to meet monthly sales.
- Managed to meet daily operations and evaluated each employee by monthly.
- Encouraged employees to sale more products, to challenge themselves by improving their customer service skills, selling skills and communication skills.
- Met customer's satisfaction by providing an excellent customer service.

February, 1996 to Feb, 2001
Account Manager, Network Innovation Inc.

- Negotiated with new clients based on the value of our existing products and customer service team.
- Dealt with multiple locations and large accounts.
- Developed a solid base of accounts for AT&T Canada though cold calls networking and door knocking.
- Keep in touch with existing clients by E-mail or phone to ensure their satisfaction with us.

Education:

Business Administration Diploma, 1996

Southern Alberta Institute of Technology (SAIT), Calgary AB

Computer Application, 2001

ITI, Calgary AB

WHMIS certificate

Local union 496